



Get  
Everyone  
Online

Make the  
Digital  
Connection



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Connection

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Join us for an  
information  
session in your  
area

# Are you ready to get online?

Choice is working with the Department of Finance and Supporting Communities to promote Digital Inclusion. We are inviting members of our Tenants' Forum to take part in this training opportunity. The Tenants' Forum structure is an important means of communicating for Choice between tenants and our staff, and we recognise that support is required to enable our Forums to be effective and meaningful.

Helping tenant representatives to gain new skills and confidence with digital engagement will open new channels for improving communication with Choice.

As representatives of the tenants in your region, you are ideally placed to encourage and support others to engage online, particularly with Choice's new Tenant Portal, and to seek training if required.

- ? Do you want to shop online and save money?
- ? Would you like to email friends and family and make free calls over the internet?
- ? Would you like to learn about online banking?
- ? Would you like to know how to apply for benefits online from the comfort of your own home?

If the answer is **YES** to any of the questions on the left hand page then sign up to **Get Everyone Online**. As a member of the Tenants' Forum if you sign up and complete the training sessions you will be provided with a tablet device which will be yours to keep to encourage you to continue to develop your digital skills.

**Numbers for this project are limited so if you are interested please contact our Tenant Participation Team on 0300 111 2211.**



**FREE**  
SAMSUNG GALAXY TAB E  
8GB TABLET  
FOR EVERY  
TENANTS' FORUM  
MEMBER WHO SIGNS UP

“23% of adults in the UK don’t have Basic Digital Skills. In Northern Ireland, that number goes up to 35%. Being digitally literate is no longer a luxury for an elite group, it is a must have skill for everyone in order to manage information, communicate, save money, access support, and avail of public services. It has become an essential tool for modern day citizenship and participation and no one can afford to be left behind.”

*Supporting Communities*

## Empowering Society



Supporting Communities is an independent charitable organisation which champions tenant and community participation by developing groups, supporting active citizenship and building cohesive communities.

Promoting best practice in community participation in Northern Ireland through a grassroots approach to community development, Supporting Communities provides tailored support, advice, information and training to new and existing community groups, statutory and voluntary organisations.







## A whole new world awaits online

Whether you are a complete beginner or if you want to brush up on your current skills, as a member of our Tenants' Forum you are invited to sign up and take the next step on your journey to digital literacy. Once you sign up to Get Everyone Online our partners at Supporting Communities will help you learn a few simple skills that can make a huge difference. Over the 8 week course the specialist team at Supporting Communities will deliver training across a number of key digital skills including skype, email, and online shopping.



**Learn how  
to use Google**



**Set up an  
email account**



**Visit  
[choice-housing.org](http://choice-housing.org)**



**Learn how safe and  
easy shopping and  
banking online is**



**Create a Skype  
account**



**Research your  
family history or  
other hobby online**

# Did you know?

- Currently 5.3 million people have never used the internet and of those around 4.8 million are aged over 55 years. *ONS 2015*
- Buying products and services online can save the average household around £560 each year. *PricewaterhouseCoopers/ Race Online 2012*
- Four out of five internet users (86%) aged over 55 years say that having access to computers and the web has improved their lives and 81% said being online makes them feel part of modern society. *Digital Unite OnePoll Survey 2011*
- Digital exclusion doesn't just affect the older generation, it can affect someone across their entire life course



**5.3million**  
people in the UK have  
never used the internet



**£560**  
can be saved by the  
average household  
through buying online



Digital Exclusion  
affects all age groups

## Are you ready to get online?

contact us today:  
**0300 111 2211**  
or visit  
[www.choice-housing.org/  
geteveryoneonline](http://www.choice-housing.org/geteveryoneonline)

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# All this at the touch of a button!



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# There's more!

Choice are passionate about digital inclusion and we are determined to use **Get Everyone Online** as a launch pad for exploring new ways develop the digital skills of our customers. Choice are excited to be launching **My Choice**, our real time customer portal which will enable customers to access account information online to pay rent, report and monitor a repair and contact Choice Services Centre all at the touch of a button!

To ensure this portal provides the best experience for our customers we will be seeking input from those Tenants' Forum members that take part in **Get Everyone Online**.

You can register your interest in this project with our  
**Tenant Participation Team**  
**Call: 0300 111 2211**

**choice**   
choice-housing.org





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## Join us for an information session in your area

Along with our partners,  
Supporting Communities, we  
are inviting Tenants' Forum  
members to information  
sessions on Get Everyone  
Online across the province in the  
coming weeks, see details for  
your regional meeting:

North  
West

Donal Casey Court  
Monday 4th  
September 2017  
@11am

Templemore Mews,  
Derry~Londonderry,  
BT48 8SG

South  
West

Drumkeen Court  
Friday 8th  
September 2017  
@12pm

Ederney, Enniskillen  
BT93 ODD

South  
East &  
Belfast

Leslie Morrell House  
Thursday 14th  
September 2017  
@11am & 2pm

37- 41 May Street,  
Belfast BT1 4DN





**Choice**

Leslie Morrell House  
37 - 41 May Street  
Belfast  
BT1 4DN

**T:** 0300 111 2211  
choice-housing.org



**Supporting™  
Communities**  
Empowering Society



Department of  
**Finance**  
www.finance-ni.gov.uk

