

2023 Calendar



choice-housing.org

CHOICE COMMUNITY NETWORK



Anne McAllister Tenant Engagement Officer

Message from our Tenant Engagement Officer

Your 2023 Choice calendar is here.

As ever our fantastic Editorial Team, made up of tenants and staff, have been working together to create the 2023 calendar, we hope you enjoy reading and using it. The calendar has been designed to bring you helpful information about how we can support you and as we all seek to manage our household budgets over the coming months. The Calendar also showcases the impact our work has in the wider community.

Collaboration is what we do best and I for one have been happily reminded of this over the past year as we get back to in-person meetings and bigger community events. It has been a joy to meet and work with so many tenants and partners over the past 12 months. Conversations have been briming with enthusiasm and new ideas, so thank you for all your contributions, big or small, we really do value your insight and support.

As well as our busy schedule of events we have completed a comprehensive review of the existing tenant engagement framework, and as a result we are in the process of building a new, reinvigorated model for engagement. The Choice Community Network replaces the Tenants' Forum, the first meetings have taken place and so far we are delighted that the structure is delivering a higher more structured level of engagement. If you would like to learn more about how you can get involved, visit our website choice-housing.org to view our Menu of Involvement which outlines the different levels of involvement you can choose that suits your lifestyle.





Helping with your money

WE'RE

HERE

FOR YOU

Trouble paying your rent/household bills? Any benefit issues you are worried about? We can help. Many of our residents have money problems at some time in their lives and in the past 3 years 2,200 households received help from us to get back on track.

> Please call 0300 111 2211 to speak to a member of our Financial Inclusion Team.

JANUARY 2023

SUN 1 New Year's Day

MON 2

TUE 3

WED 4

THUR 5

FRI 6

SAT 7

SUN 8

MON 9

TUE 10

WED 11

THUR 12

FRI 13

SAT 14

SUN 15



MON 16		
TUE 17		
WED 18		
THUR 18		
FRI 20		
SAT 21		
SUN 22		
MON 23		
TUE 24		
WED 25	Burns Night	
THUR 26	6	
FRI 27		
SAT 28		
SUN 29		
MON 30		
TUE 31		



Helping with food costs

Working with the Trussell Trust, we are able to provide vital food parcels to people in need, with the knowledge that this will ease at least part of the burden of the rising cost of living.

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WE'RE

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FOR YOU

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FEBRUARY 2023



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MON 13
TUE 14 Valentine's Day
WED 15
THUR 16
FRI 17
SAT 18
SUN 19
MON 20
TUE 21 Shrove Tuesday
WED 22
THUR 23
FRI 24
SAT 25
SUN 26
MON 27

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choice-housing.org

Visit www.trusselltrust.org to find your nearest foodbank



One Million Trees

WE'RE HERE FOR YOU

We are contributing to Belfast City Council's One Million Tress project because of the benefits this initiative will deliver but also because it aligns with our Sustainability and Energy Strategy which you can download from our website www.choice-housing.org

MARCH 2023



WED 1 St David's Day
THUR 2
FRI 3
SAT 4
SUN 5
MON 6
TUE 7
WED 8
THUR 9
FRI 10
SAT 11
SUN 12
MON 13
TUE 14
WED 15
THUR 16
FRI 17 St Patrick's Day

SAT 18	
SUN 19	Mother's Day
MON 20	
TUE 21	
WED 22	
THUR 23	3
FRI 24	
SAT 25	
SUN 26	British Summer Time Begins
MON 27	
TUE 28	
WED 29	
THUR 30)
FRI 31	



Helping with skills and employment

Our partnership with Young Enterprise is an important element of our commitment to facilitating sustainable, thriving communities. This programme provides alternative pathways to skills and employment.

> WE'RE HERE FOR YOU



SAT 1 April Fool's Day

SUN 2

MON 3

TUE 4

WED 5

THUR 6

SAT 8

TUE 11

WED 12

THUR 13

FRI 14

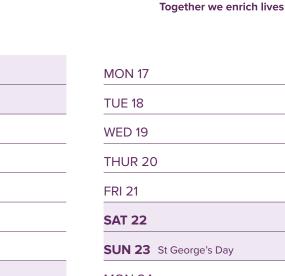
SAT 15

SUN 16

FRI 7 Good Friday

SUN 9 Easter Sunday

MON 10 Easter Monday



SUN 30
SAT 29
FRI 28
THUR 27
WED 26
TUE 25
MON 24
SUN 23 St George's Day
SAT 22
FRI 21
THUR 20
WED 19
TUE 18

choice



Community Development

Our Community Development team provide a programme of events which are free, fun and inclusive for the wider community. It's fantastic to see our communities coming together. Follow us on social media to find out about events in your area.



MAY 2023



MON 1	May Bank Holiday
TUE 2	
WED 3	
THUR 4	
FRI 5	
SAT 6	
SUN 7	
MON 8	Bank Holiday for King Charles III Coronation
TUE 9	
WED 10	
THUR 11	
FRI 12	
SAT 13	
SUN 14	

MON 15
TUE 16
WED 17
THUR 18
FRI 19
SAT 20
SUN 21
MON 22
TUE 23
WED 24
THUR 25
FRI 26
SAT 27
SUN 28
MON 29 Spring Bank Holiday
TUE 30
WED 31



Community Relations

WE'RE HERE FOR YOU

Building strong and resilient communities is just as important to Choice as building great homes. That's why our Community Development Team work to foster good relations across our communities.

JUNE 2023



THUR 1
FRI 2
SAT 3
SUN 4
MON 5 Bank Holiday (ROI)
TUE 6
WED 7
THUR 8
FRI 9
SAT 10
SUN 11
MON 12
TUE 13
WED 14
THUR 15
FRI 16

SAT 17
SUN 18 Father's Day
MON 19
TUE 20
WED 21
THUR 22
FRI 23
SAT 24
SUN 25
SUN 25 MON 26
MON 26
MON 26 TUE 27

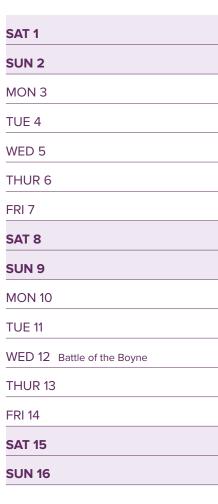


Added Value

WE'RE

HERE FOR YOU

We continually look for ways we can create added value to our services. Our procurement plans for supplies, services and construction are developed to value the wider financial and non-financial impacts on the wellbeing of individuals, communities and the environment. JULY **2023**





Choice-housing.org

Choice Services Apprentice, Dean McMillan

Community Fundraising

Each year our tenants and staff show incredible generosity supporting various charity fundraisers. Even through times are tough, the Choice community continues to support those most in need through a wide range of creative fundraisers.

AUGUST 2023



TUE 1
WED 2
THUR 3
FRI 4
SAT 5
SUN 6
MON 7 Bank Holiday (ROI)
TUE 8
WED 9
THUR 10
FRI 11
SAT 12
SUN 13
MON 14
TUE 15
WED 16

THUR 17	
FRI 18	
SAT 19	
SUN 20	
MON 21	
TUE 22	
WED 23	
THUR 24	
FRI 25	
SAT 26	
SUN 27	
MON 28	Summer Bank Holiday
TUE 29	
WED 30	
THUR 31	



Choice Scholarships

Through this initiative, we support students from Widening Participation backgrounds to achieve academic excellence. Through these prizes, Choice can help individual recipients to succeed in their chosen career path and contribute to creating stronger inclusive communities.



Ulster University

Patrick Roe, BSc Hons Computer Science, scholarship winner:

"This scholarship has allowed me to invest more into my education as I was able to purchase IT equipment to assist with my studies. Having this will benefit me massively, and the Choice Scholarship has made that possible which means the world to me."





FRI 1
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SUN 17

MON 18
TUE 19
WED 20
THUR 21
FRI 22
SAT 23
SUN 24
MON 25
TUE 26
WED 27
THUR 28
THUR 28 FRI 29



Homeless Connect

SOARIN

WE'RE

HERE

FOR YOU

We have partnered with local charity Homeless Connect. The 'Getting Started Boxes,' which includes a range of essential items will help new eligible tenants set up their new home.

> Please call 0300 111 2211 to speak to a member of our Financial Inclusion Team.

ROWING

RONING BOAT

De Carbon St

OAMSN.

OCTOBER 2023

SUN 1

MON 2

TUE 3

WED 4

THUR 5

FRI 6

SAT 7

SUN 8

MON 9

TUE 10

WED 11

THUR 12

FRI 13

SAT 14

SUN 15

Homeless Connect

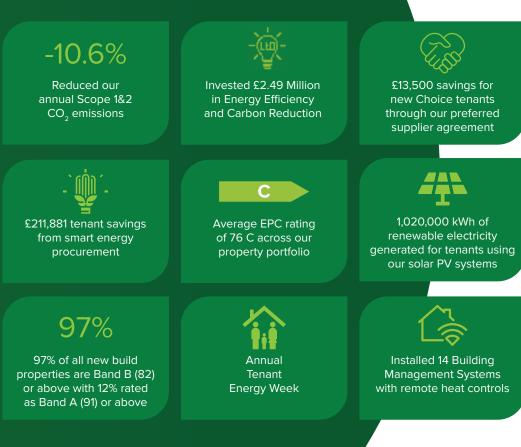


MON 16	
TUE 17	
WED 18	
THUR 18	
FRI 20	
SAT 21	
SUN 22	
MON 23	
TUE 24	
WED 25	
THUR 26	
FRI 27	
SAT 28	
SUN 29 British Summer Time Ends	
MON 30 Bank Holiday (ROI)	
TUE 31 Halloween	



Helping with energy costs

For over 10 years Choice has delivered sector leading energy efficiency, sustainable housing, and cost-savings for our tenants.



You can find lots of helpful advice on reducing energy usage on our website **www.choice-housing.org**

NOVEMBER 2023



WED 1	
THUR 2	
FRI 3	
SAT 4	
SUN 5	Bonfire Night / Guy Fawke
MON 6	
TUE 7	
WED 8	
THUR 9	
FRI 10	
SAT 11	
SUN 12	Remebrance Sunday
MON 13	
TUE 14	



WED 15
THUR 16
FRI 17
SAT 18
SUN 19
MON 20
TUE 21
WED 22
THUR 23
FRI 24
SAT 25
SUN 26
MON 27
TUE 28
WED 29
THUR 30 St Andrew's Day

choice-housing.org

Helping with all your needs

We can ensure that those with complex needs can get the most from their home. "Moving into our new home hasn't just ensured that John Luke can live a normal life like any other six-year-old, but it secures our long-term future as a family."

Lisa Faulkner, tenant

DECEMBER 2023



FRI 1	
SAT 2	
SUN 3	
MON 4	
TUE 5	
WED 6	
THUR 7	
FRI 8	
SAT 9	
SAT 9 SUN 10	
SUN 10	
SUN 10 MON 11	
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SUN 10 MON 11 TUE 12 WED 13	

SAT 16	
SUN 17	
MON 18	
TUE 19	
WED 20	
THUR 21	
FRI 22	
SAT 23	
SUN 24	Christmas Eve
MON 25	Christmas Day
TUE 26	Boxing Day
WED 27	
THUR 28	}
FRI 29	
SAT 30	
SUN 31	New Year's Eve

choice-housing.org



The Choice Community Network is a representative group of our tenants, who work closely with our staff.

The Choice Community Network is the **voice of our tenants**, it is strong, it has impact, and it is valued.



Choice Community Network

The Network provides more opportunities to impact services in your area and have a stronger voice.

Community Champion

Become a Community Champion to represent tenants in your local community, working alongside staff to improve your neighbourhood.

Service Improvement Team

Working alongside Choice to help improve service delivery in your area.

Editorial Team

The Team review articles to showcase the activities for Choice News.

Financial Stakeholders Group

Receive information on annual rent increases and service charges as well as an explanation on how these have been calculated.

We'd love to hear from you...

COMMUNITY

NETWORK

Please tick the box for any activity you are interested in.

0		0	0
Community Network		Community Champion	Service Improvement Team
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	Editorial Team		nancial older Group
Name			
Address:			
Email:			
Mobile Tel:			
Home Tel:			

RETURN TO: CHOICE HOUSING IRELAND, FREEPOST BEL2371 or email: enquiries@choice-housing.org

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USEFUL NUMBERS

Belfast City Council www.belfastcity.gov.uk 028 9032 0202

Department for Communities www.communities-ni.gov.uk 028 9082 9000

Northern Ireland Federation of Housing Associations www.nifha.org 028 9023 0446

Chartered Institute of Housing www.cih.org 028 9077 8222

Department for Infrastructure www.infrastructure-ni.gov.uk 028 9054 0540

Department for Agriculture, Environment and Rural Affairs www.daera-ni.gov.uk 0300 200 7852

Translink www.translink.co.uk 028 9066 6630

ADVICE AGENCIES

Housing Rights www.housingrights.org.uk 028 9024 5640

Citizen Advice Bureau www.citizenadvice.org.uk 0300 123 3233 028 9023 1120

Equality Commission www.equalityni.org 028 9050 0600

Ombudsman www.nipso.org.uk 0800 233 821

Energy Saving Trust www.energysavingtrust.org.uk 0800 111 4455 Age NI www.ageuk.org.uk/northern-ireland 028 9024 5729

Law Society of Northern Ireland www.lawsoc-ni.org 028 9023 1614

Housing Executive www.nihe.gov.uk 0344 892 0900

Simon Community NI 25-27 Franklin Street Belfast County Antrim BT2 8DS www.simoncommunity.org 028 9023 2882

Samaritans 5 Wellesley Avenue Belfast BT9 6DG 0330 094 5717

De Paul 298 Antrim Road Belfast BT15 5AA 028 9074 3668

UTILITY SERVICES

Budget Energy www.bugetenergy.co.uk 0800 012 1177

Electric Ireland www.electricireland.com 0800 056 9914

Click Energy www.clickenergyni.com 0800 1 070732

Power NI www.powerni.co.uk 0345 745 5455

SSE Airtricity www.sseairtricity.com 0345 900 5253

SSE Airtricity (Natural Gas) www.airtricitygasni.com 0345 900 5253

Firmus Energy www.firmusenergy.co.uk 0330 0249 000 **Phoenix Natural Gas** www.phoenixnaturalgas.com 0345 4 55 55 55

Northern Ireland Electricity Networks (NIE) www.nienetworks.co.uk 03457 643 643

NI Water www.niwater.com 0345 744 0088

EMERGENCY SERVICES

PSNI www.psni.police.uk 999 or 101

Northern Ireland Fire and Rescue Service Headquarters 1 Seymour Street, Lisburn Co. Antrim, BT27 4SX www.nifrs.org 028 9266 4221 In emergency 999

Northern Ireland Ambulance Service Knockbracken Healthcare Park

Saintfield Road Belfast BT8 8SG www.nias.hscni.net 028 9040 0999 In emergency 999

NI Water flood line 0300 2000 100

HOSPITALS

Belfast City Hospital, Belfast 028 9032 9241

Royal Victoria Hospital, Belfast 028 9024 0503

Ulster Hospital, Belfast 028 9048 4511

Mater Hospital, Belfast 028 9074 1211

Musgrave Park Hospital, Belfast 028 9090 2000 **Lagan Valley Hospital, Lisburn** 028 9266 5141

Altnagelvin Area Hospital, Co. Londonderry 028 7134 5171

Omagh Hospital and Primary Care Complex 028 8283 3100

Craigavon Area Hospital, Co. Armagh 028 3833 4444

Daisyhill Hospital, Co. Armagh 028 3083 5000

South West Acute Hospital, Co. Fermanagh 028 6638 2000

Causeway Hospital, Co. Londonderry 028 7032 7032

Choice

Leslie Morrell House 37 - 41 May Street Belfast BT1 4DN

T: 0300 111 2211 choice-housing.org

