





choice-housing.org

## **ACTIVE CHOICE**

#### PUTTING TENANTS AT THE HEART OF WHAT WE DO

At Choice we value our tenants' voices when it comes to decision making and community building. We use your feedback to inform what we do and how we do it, allowing us to continuously learn and improve. We are proud to celebrate the creative skills and efforts of our tenants, a vital part of the colourful fabric of the communities we support.

Active Choice is the umbrella term for a group of initiatives we use to celebrate and show gratitude to you, our tenants. These are the opportunities that are open to you -



**Good Neighbour Award** 

ANNUAL COMPETITION

Everyone needs good neighbours! Tenants can make nominations and the winning tenant will receive a £100 shopping voucher.

(Nominated neighbour must be a Choice tenant.)



**Tenant Repair Feedback** 

QUARTERLY COMPETITION

The tenant repair feedback survey is designed to capture tenants' views on repairs recently completed in their home. To thank our tenants for completing this short survey, tenants are entered into a prize draw for £50.



### **Gardening Competition**

ANNUAL COMPETITION

Green–fingered tenants are urged to 'grow for it' as part of the annual Choice Gardening Competition and win a £100 shopping voucher.



### **Tenant Satisfaction Survey**

QUARTERLY DRAW

Choice carries out regular customer satisfaction surveys to help us identify things that we are doing well, as well as areas that need some improvement. To thank our customers who take the time to complete the surveys, we will conduct a prize draw for an ipad.



# FIND OUT MORE ABOUT HOW YOU CAN WIN WITH ACTIVE CHOICE

visit: choice-housing.org



Christmas Card
Competition - ANNUAL

Accomplished or budding artists amongst our tenants are encouraged to enter the annual Christmas Card Competition to have their artwork selected as the Choice Christmas Card and win a £100 shopping voucher.



# Children's Colouring Competition

### QUARTERLY COMPETITION

Children have a chance to show off their colouring skills as part of the quarterly children's colouring competition in Choice News and win a prize up to the value of £40. (The parent must be a tenant of Choice).



## **Choice Services Centre Prize Caller**

Choice Services Centre continues to grow from strength to strength resolving housing enquiries and tenant repair requests quickly and effectively.

We mark significant milestones with a £100 shopping voucher for the lucky caller.





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