

**POWERING
Positive
Change**

Choosing Your Energy Suppliers

If you are moving into your new home it is a good time to consider who supplies your electricity, natural gas or heating oil!

Electricity

At present you should be able to choose between four different electricity suppliers, with contact details for each provided below.

A quick way to identify savings would be to use the Consumer Council electricity price comparison tool at <https://www.consumerCouncil.org.uk/consumers/help-consumers/electricity-oil-and-gas/electricity-price-comparison-tool>



However, we would recommend checking any prices quoted directly with suppliers, just in case there have been any recent changes.

If you've changed supplier in the last year or two then it would be best to check your existing contract terms in case you are tied in for a period of time, but normally if that's not the case and you don't have outstanding debt then switching is easy.

Just contact your chosen supplier and provide them with your details and a meter reading from your home and your new supplier will look after the rest!

You could also consider changing the way in which you pay for electricity by changing to either a keypad meter (where you top up electricity using a card) or a Credit meter (where you receive bills). If you're choosing to receive bills you can sometimes receive cheaper rates by choosing to pay via direct debit and you may also wish to consider paperless billing.



Supplier		
PowerNI	03457 455 455	home@powerni.co.uk
SSE Airtricity	0345 601 9093	customerservice@sseairtricity.com
Budget Energy	0800 012 1177	TalkToUs@budgetenergy.co.uk
Click Energy	0800 107 0732	chat@clickenergyni.com
Share Energy	0808 304 9870	hello@share-energy.com



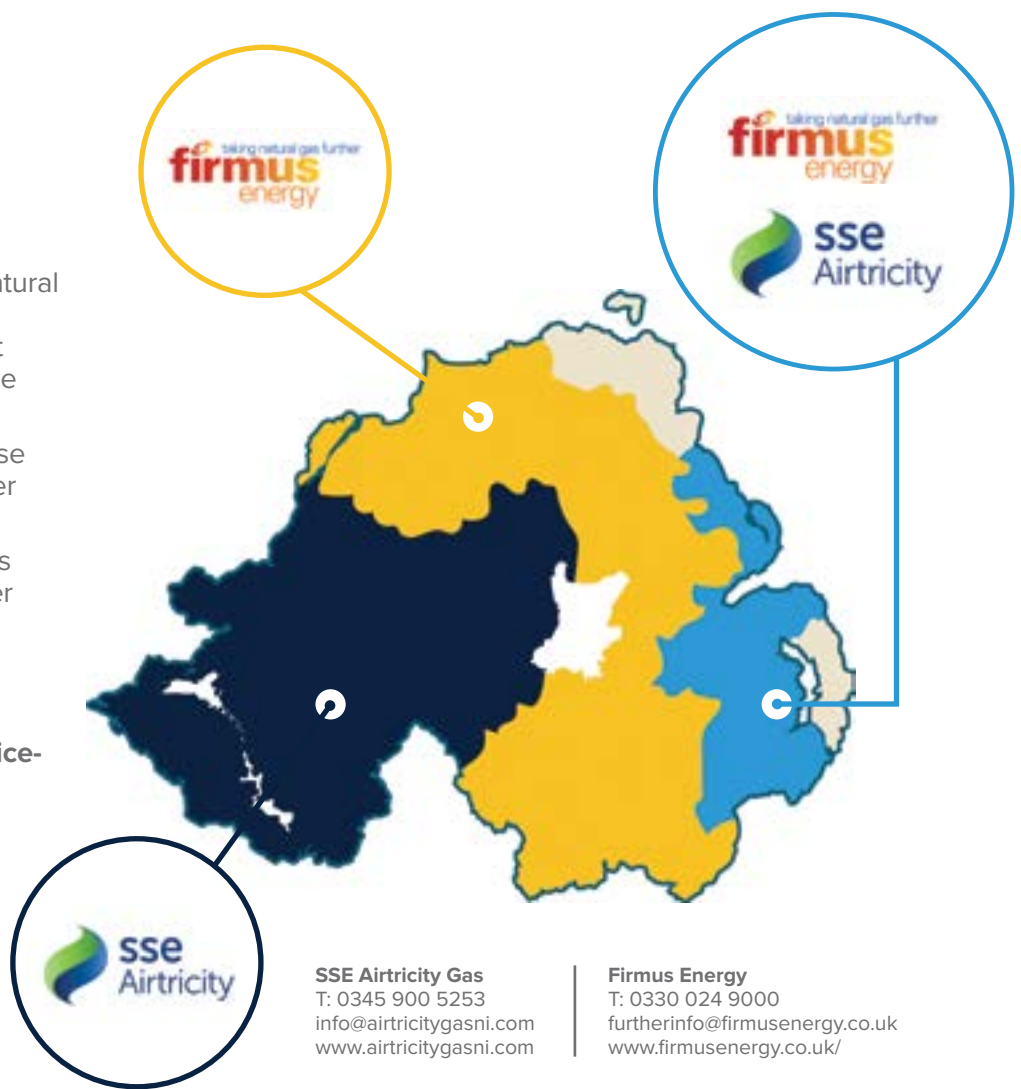
Natural Gas

If your home is heated with natural gas then you may be able to choose between two different suppliers, depending on where you live.

You may also be able to choose between using a keypad meter and receiving bills.

A quick way to identify savings would be to use the Consumer Council natural gas price comparison tool <https://www.consumercouncil.org.uk/consumers/help-consumers/electricity-oil-and-gas/gas-price-comparison-tool>

- Greater Belfast area
- Ten towns area
- West network area



SSE Airtricity Gas
T: 0345 900 5253
info@airtricitygasni.com
www.airtricitygasni.com

Firmus Energy
T: 0330 024 9000
furtherinfo@firmusenergy.co.uk
www.firmusenergy.co.uk/

Heating Oil

If your home is heated with heating oil then you will usually be able to choose between a large number of suppliers. Prices vary and so we would advise our customers to obtain a number of prices.

There are also websites which you can use to either provide you with up to date oil prices or even compare suppliers online and purchase heating oil, such as <https://www.consumercouncil.org.uk/home-heating/price-checker> or www.boilerjuice.com

You could also consider joining the oil savings network, which is managed by the Housing Executive NI Energy Advice Service. Further information is available at <https://www.nihe.gov.uk/housing-help/ni-energy-advice/oil-savings-network>

Communal Heating

At some of our schemes the heating to individual properties is provided through a communal heating system, where Choice is responsible for purchasing heating oil or natural gas.

Whilst you are not able to change your heating supplier in these instances, the Sustainability & Energy Team at Choice review available options every one to two years and enter into contracts to try to deliver the lowest possible costs. This also applies to other housing schemes where there is heating in common areas such as corridors, stairwells or communal spaces.

Regardless of who your supplier is, in an electricity or gas emergency, contact the 24 hour emergency freephone lines - for electricity it's **03457 643 643** and for gas it's **0800 002 001**.