

WE WANT OUR
TENANTS TO
GET INVOLVED

Tenant
Approved



COMMUNITY NETWORK

Thank you for your interest in volunteering with Choice Housing, included in this pack is information on the different options for engaging with Choice and the criteria required for the Choice Community Network.

Choice welcomes the views and input of tenants with regards to enhancing the services we provide. We understand by actively listening to our tenants and working together we can enrich lives.

Choice Community Network - The Area Network meets quarterly and provides more opportunities for tenants to impact services and have a stronger voice.

Choice have 6 Area networks and each area contains anything from 4 – 6 patches, membership of the area networks have 10-12 tenants made up from each patch in the area.

Regional Management Areas

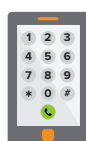
Membership in the Area Networks is self-referral by contacting the Tenant Engagement Officer and signing up to the Terms of Reference and Code of Conduct. Training and support will be provided to help all tenants who sign up to this role.



**Contact our team and let us know
how you would like to get involved ...**



Email us:
**get.involved@
choice-housing.org**



Call us:
0300 111 2211



Visit us:
choice-housing.org



Connect with us:
Facebook | Twitter | LinkedIn

Menu of Tenant Involvement



The Central Network also meets on a quarterly basis and is made up of 2 representatives from each Area Network.

The purpose of the Central Network is to act as a central consultative panel to Choice, and to have a 'recognised' and 'meaningful' role in the monitoring and decision-making processes of Choice service delivery. To review relevant policies and procedures relating to Choice services and to participate in specific working groups/task groups.

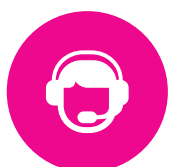
The role of the Members are required to effectively represent and inform the Central Network regarding activity / issues in their respective Area Network and to participate in working groups as and when required. To provide updates to respective Area Networks regarding tenant engagement initiatives and activities.



Community Champions meet twice a year to share information and meet the different departments within Choice.

A Community Champion represent tenants in their local community, working alongside staff to improve their neighbourhood. Community Champions are volunteers from local neighbourhoods who are committed to helping make their neighbourhoods great places to live.

Community Champions act as a key liaison with Choice staff to assist us to deliver the best possible services for our communities. Choice will provide ongoing training and support for Community Champions to build confident, and influential community leaders that are positive voices in their neighbourhoods.



Service Improvement Team meet at least 4 times annually looking at different areas with Choice and working alongside Choice staff to help improve service delivery.



Editorial Team meet 3-4 times a year and work with the Comms department in Choice review articles to showcase the activities for Choice News and help design the Calendar.



Financial Stakeholders Group meet at least twice a year with our Finance Department and receive information on annual rent increases and service charges as well as an explanation on how these have been calculated.