

What you need to know

This ventilation system is designed to both save you money and provide good air quality within your home.

- The system must not be switched off.
- Vents in ceilings should not be adjusted, closed or blocked in any way.
- Access will need to be provided to your home, normally once a year, to either clean or replace filters in your system to ensure you are receiving good air quality.
- The system only recovers some heat from exhaust air. It is not a heating system and incoming air may only be marginally warmer than the outside air temperature.

- Your ventilation system may boost for a short period of time either when you are using your kitchen or bathroom, because humidity has increased or you have used the boost button. During this time the system will produce slightly more noise and you may feel more air movement.
- If the system is switched off then your home may suffer from condensation and high humidity, which can cause mildew and mould growth. This may damage your home, your possessions and your health.

If you believe your system is not working correctly you should contact your Property Services Officer or Choice Services Centre on 0300 111 2211.

Mechanical Ventilation System with Heat Recovery (MVHR)

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Your home has been built recently and to comply with various Building Standards it has been fitted with a special ventilation system (known as a Mechanical Ventilation System with Heat Recovery, or MVHR).

This system MUST NOT BE SWITCHED OFF

If this system is switched off, or vents in ceilings are closed, then there is a risk that issues such as condensation and mildew may occur within your home. If you switch this system off and condensation or damage occurs to your home then you may be liable for the cost of repairs.

We would ask you to notify your Property Services Officer or call Choice Services Centre on 0300 111 2211 if you believe your system is not currently working or if it fails to work in the future.

How your ventilation system works

You will notice in your home that there are vents in some ceilings. In bedrooms and living areas these vents will supply fresh, filtered air. Within kitchens and bathrooms warm damp air is removed through these vents, which reduces the risk of condensation.

The fresh, filtered air supplied to your living areas and bedrooms is heated very slightly by the stale air removed from your kitchen or bathrooms.

If you wish to find out more please contact **0300 111 2211**.

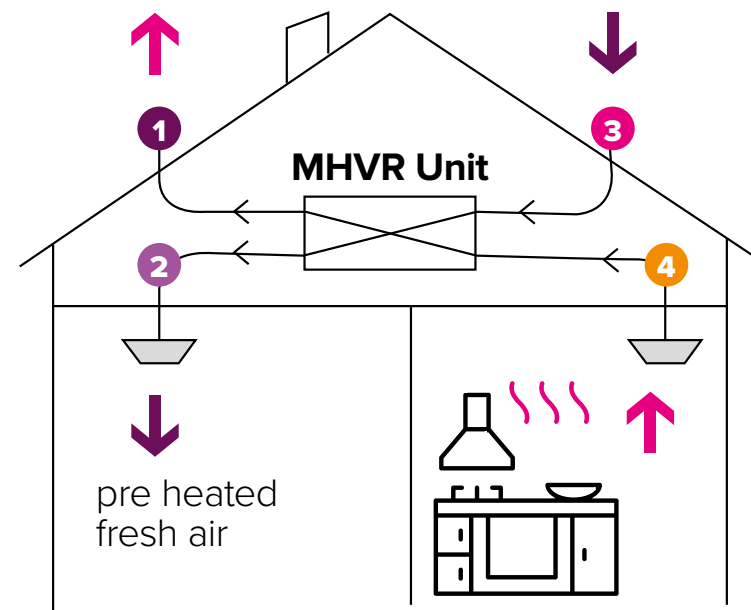
If your system is running correctly then you should not need to open the windows in your house for ventilation as often, and so your heating bills will be reduced.

The amount saved on your heating bill each year will be greater than the cost of running the ventilation system and so this will save you money and provide controlled ventilation.

It is normal for this system to provide a very low level of noise and you may feel air movement at times within your home.

THIS SYSTEM MUST NOT BE SWITCHED OFF!

choice
Together we enrich lives



1. Stale air removed.
2. Fresh, filtered air is heated by air from bathrooms and kitchens and supplied to living rooms and bedrooms.
3. Fresh air from outside.
4. Warm, stale air removed.

How can I find out more?

For further information please contact Choice at:
Choice Housing Ireland Limited
Leslie Morrell House, 37-41 May Street,
Belfast, BT1 4DN

Tel: **0300 111 2211**
Email: enquiries@choice-housing.org